

Attorney Docket No. 5670-29



17W  
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: David;J. Lineman

Application No.: 10/696,098

Group Art Unit: 2171

Filed: October 29, 2003

Confirmation No. 6619

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR MULTI-  
PROTOCOL SELF-SERVICE APPLICATION ACCESS

Date: July 15, 2005

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT**

Dear Sirs:

Prior to the examination of the above-referenced application, please enter the following amendments below.

If any extension of time for the accompanying response or submission is required, Applicant requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.

**Amendments to the claims** are reflected in the listing of the claims, which begins on page 2 of this paper.

**Remarks** begin on page 7 of this paper.